

# DoveLewis Annual Conference

## DVM LECTURES

### **Radiography of the Acute Abdomen**

**Alan Lipman, DVM, DACVR**

Review the use of plain film and contrast radiography to diagnose conditions of the acute abdomen for surgical and non-surgical treatment.

### **Stabilizing the Trauma Patient Prior to Referral**

**Andrea Sundholm, DVM, DACVS-SA**

Discuss triage of common injuries sustained in a trauma patient and how to address them prior to referral or definitive treatment. Emphasis will be placed on wound care, fracture stabilization, pneumothorax and hemoabdomen.

### **The Hepatopathy Headache**

**Barbara Davis, DVM, DACVIM**

Join in on a review of the most common causes of elevated liver enzymes in dogs and cats. We'll address which diagnostics are most useful and empirical treatment options that can be attempted prior to the need for referral

### **Feline Urethral Obstruction: Myth Busters Edition**

**Ladan Mohammed-Zaded, DVM, DACVECC**

Consider current concepts in the management of feline urethral obstruction with an evidenced based discussion on antibiotic therapy, decompressive cystocentesis, urinary catheter size, when to recommend perineal urethrostomy and more.

### **Preventative Medicine: Avoid Burnout and Compassion Fatigue Together**

**Shana O'Marra, DVM, DACVECC**

We as individuals, colleagues, and an industry face unique constellations of stressors, moral dilemmas and traumas. How we confront them can determine whether our work fills us with joy or dread. Compassion fatigue, moral distress and burnout are unsettlingly common in veterinary medicine. What can we learn from real-life situations to help ourselves and our team members?



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## TECHNICIAN LECTURES

### **Canine and Feline Infectious Diseases in the Pacific Northwest: What are we looking for?** **Becky Smith, CVT, VTS (GP)**

Let's discuss some of the most common infectious diseases of dogs and cats in the northwest as well as some that are new and on the rise.

### **Pass on the Gas**

#### **Morgan McCann BS, CVT, LVT, VTS (Anesthesia/Analgesia)**

Total intravenous anesthesia techniques and protocols when inhalant anesthesia may not be the best option for patients with co-existing disease. This lecture will include patient assessment and selection, basic pharmacodynamics of isoflurane and sevoflurane, pharmacology of injectable anesthetic agents, and continuous rate infusion calculations.

### **Emergency Medicine in General Practice: The Technician's Role**

#### **Jess Waters, CVT**

Technicians play a crucial role in managing emergency cases in any clinic. Whether triaging patients over the phone or in the lobby, technicians need to be ready for just about anything. Learn about common emergencies, such as urethral obstructions, trauma, dietary indiscretion and toxin ingestion, and how technicians can best prepare for them.

### **Multi-Modal Therapies for Mobility Issues - Rehab Style**

#### **Sara Short, CVT, VTS**

A broad overview of using multiple modalities to tackle some of the most common mobility issues that plague our senior and/or neurologic patients. Lecture will include case examples and how to modify in-hospital therapies for owner(s) to implement at home.

### **Lessons From Loss: A Reflection On The Cases That Change Us**

#### **Sarah Harris, CVT, VTS (ECC)**

We all have that one case that sticks with us—maybe more. Morbidity & mortality case reviews, grand rounds, and debriefing can help veterinary professionals process loss. Together, we'll take a similar approach to consider two cases, looking at the medical review and the psychosocial well-being of the staff involved.



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## PRACTICE MANAGEMENT

### **The Good, The Bad and the Ugly: Online Criticism**

**Tess Payne, Marketing Director**

With just the click of a button, a client can hurt your feelings, your business, and your team's wellbeing. Online reputations are more important than ever, so what do you do with a 1-star review or criticism from clients when it's out there for anyone to read?

### **We Need to Talk: Being Direct in a Conflict Adverse World.**

**Ron Morgan, President & CEO and Monica Maxwell, Chief Administrative Officer**

Ron and Monica discuss their communication styles and how they have learned when to be direct, when to flex, and how to deal with an industry that shies away from conflict at its most basic level. Lessons for the direct communicator and those who are uncomfortable with direct communicators will be discussed through specific case studies.

### **When You're Conflicted About How to Address Conflict.**

**Cheryl Latta and Monica Maxwell, SPHR-SCP**

How can you manage employee issues when we all have different comfort levels with conflict. Specific case summaries will be used to discuss how to compliment different styles rather than contradict one another. Clinic Owners and Practice Managers are encouraged to attend this session together.

### **Conflict? Nope! Facing Conflict When You'd Rather Avoid It.**

**Cheryl Latta, Human Resources Manager**

In our jobs we regularly face difficult conversations. For many of us, the thought of this can cause angst, apprehension, and anxiety. We will work to understand why we avoid conflict and how we can start developing methods and skills to help us be more productive when we are faced with conflict.

### **When [You Think] Your Staff is the Problem**

**Monica Maxwell, Chief Administrative Officer**

What is manager compassion fatigue and how does it appear differently from traditional burnout? Managers can become resentful of their clinic's expectations without recognizing their own bad habits that created this environment. Get tips on work life integration (including in a 24/7 environment) and ways to survive and thrive as a manager of a small business.



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