



Oregon's Premier Veterinary Center

Where world-class emergency and specialty care,
professional education, and community service meet.



DoveLewis[®]
Veterinary Emergency & Specialty Hospital

**FISCAL YEAR 2025
IMPACT REPORT**

Dear Friends,

As I reflect on this past year at DoveLewis, one word rises above all others: gratitude. Gratitude for your belief in our work. Gratitude for your unwavering generosity. And gratitude for the trust you place in us to care for the animals who mean so much to all of us.

This has been a year of extraordinary impact, growth, and change—made possible by you.

With your support, we opened our new specialty hospital months ahead of schedule. This expansion allows us to offer coordinated care between specialty and emergency services and even greater access to veterinary experts and advanced diagnostics, including Oregon's only 3T MRI used in veterinary medicine. We continue to add doctors to our teams and introduce new services, such as oncology and animal rehabilitation.

Late in the year, we implemented a new model of care in our Emergency Department, which is the heart of DoveLewis' enterprise. This model is designed to reduce wait times, ease stress, and bring even greater compassion to every patient and client interaction. This patient-centered approach has already begun to transform the experience for both pets and their people.

As a teaching hospital, this year we proudly restarted our Critical Care Residency, an essential step in training the next generation of emergency and critical care veterinarians. The residents will be mentored for three years by the largest staff of critical care specialists in the Northwest. In all, DoveLewis has 46 doctors among approximately 250 employees.

Our community programs helped thousands of pets and families last year. Thanks to the generosity of our donor community, we achieved something truly extraordinary: DoveLewis raised \$8.1M in charitable support, which represents a 156% increase over the prior year and is the most we've ever received in a 12-month period at any point in our 52-year history. This outpouring of generosity is not only humbling but also reflects how deeply this community believes in our mission.

None of these accomplishments would have been possible without you—our donors, foundations, partners, clients, volunteers, and staff—who believe in nurturing the deep connection between people and animals that brings us joy, love, and hope. Thank you for standing with us through every challenge, every advancement, and every life saved. With your continued support, I'm confident the year ahead will be even more impactful.

With gratitude,



A handwritten signature of Ron Morgan in black ink, written in a cursive style.

Ron Morgan,
DoveLewis President & CEO

LETTER FROM THE CHIEF OF STAFF

Dear Friends,

As we look back on this past year, I want to share just how transformative your support has been for the animals we serve, their families, and for the DoveLewis veterinary team.

With the opening of our new hospital, we took a significant step forward in our ability to deliver coordinated, seamless care between our emergency and specialty services. This integrated approach means that every patient benefits from a unified team working with greater efficiency, communication, and collaboration. It is a powerful shift that is saving and extending lives every day.

Your generosity has also helped us advance professional education in meaningful ways. From hands-on learning to case-based collaboration, we are investing in the future of veterinary medicine in the Pacific Northwest and beyond, ensuring that every animal receives care informed by the latest knowledge, cutting-edge diagnostics, and best practices.

At its core, our work at DoveLewis is about elevating the entire field of veterinary medicine. With your partnership, we are not just treating patients. We are shaping a more responsive, innovative, and humane model of care.

Thank you for being part of this progress. We could not do it without you.

With gratitude,



Dr. Coby Richter, DVM, DACVS
DoveLewis Chief of Staff



ANIMAL HEALTH & MEDICAL SERVICES

At DoveLewis, excellence isn't an aspiration; it's what we deliver every day. As the only hospital in Oregon to achieve the highest level of certification from the Veterinary Emergency & Critical Care Society, we meet medical needs no one else can.

When their pets' lives hang in the balance, animal lovers put their trust in DoveLewis. They know our team of

experts will fight with compassion and skill to give their beloved companions the best chance at survival.

With philanthropic support from the community, we continue to set a high bar for excellence in emergency and specialty care in veterinary medicine.

26,466
patients treated

46
staff veterinarians and
board-certified specialists

70
veterinary technicians and assistants

Blood Bank
150 DoveLewis Blood Bank
"Superhero" donors
609 units of blood used

Specialties

Emergency & Critical Care	Internal Medicine
Surgery	Cardiology
Radiology	Neurology
	Oncology

Advanced Care Services

Pain Management	Rehabilitation
Exotics	Hospice

"No matter who comes through the door, with what condition, we know we will have a specialty provider on hand to handle the situation."

Dr. Coby Richter
DVM, MS, DACVS
CHIEF OF STAFF



CHARITY CARE

We believe every animal deserves access to compassionate, high-quality care regardless of their family's financial situation. By providing financial assistance, we ensure that no animal is left behind due to circumstances beyond their control, fostering a healthier and more humane community for all.

\$933,691

invested in financial assistance for low-income pet families and subsidized care for wildlife and stray animals

4,078

animals received emergency services through our charity care programs

929

injured or sick wildlife received care (up 41% from last year)

1,012

stray or lost animals received care and treatment

2,137

patients received financial aid through the Velvet Assistance Fund



“We choose to work at DoveLewis because we feel strongly that all different types of families deserve to have pets in their lives. The human-animal bond shouldn't be limited because of resources in the hardest moments.”

Sarah Harris

CVT, VTS
HOSPITAL ADMINISTRATOR

Made Possible
by Philanthropy

WHISKERS, OUR NEW SPECIALTY FACILITY

Thanks to the extraordinary generosity of our community, we were able to open Whiskers months ahead of schedule and begin serving patients in February 2025. With the additional 30,000 square feet of clinical and operational space, DoveLewis has become one of the largest veterinary medical campuses in the U.S.

By doubling our clinical footprint and centralizing all services, we can greatly improve patient outcomes, care for more pets, and provide unparalleled convenience and peace-of-mind for families across the region. See the impact of your giving below.

Advanced Technology

Whiskers offers advanced X-ray, ultrasound, and a 3 Tesla MRI machine, providing specialized diagnostic capabilities not previously available.

Specialty Care

Dedicated departments and expanded patient capacity for surgery, internal medicine, oncology, neurology, cardiology, rehabilitation, and pain management.

Enhanced Surgical Capabilities

With the opening of Whiskers, DoveLewis now has 6 human-grade surgical suites to meet the growing need for treating the most complex cases.

Improved Patient Experience

The 12 exam rooms and specialty treatment areas are designed to reduce wait times and stress for pets and their families.

Community and Teaching Space

Whiskers features a large community gathering and teaching space, supporting DoveLewis' efforts to educate and serve the local veterinary community and the public.

In the News

CLICK TO WATCH

Dr. Beth Pastina,
neurologist, on
Tuba's recovery

CLICK TO WATCH

KPTV's coverage
of Whiskers grand
opening

"This expansion allows us to offer coordinated care between specialty and emergency services and even greater access to veterinary experts and advanced diagnostics, including Oregon's only 3T MRI used in veterinary medicine."

Ron Morgan
PRESIDENT & CEO



PROFESSIONAL EDUCATION AND SUPPORT

DoveLewis is shaping the future of veterinary medicine by investing in advanced education, hands-on training, and provider wellbeing. As an accredited teaching hospital, our programs support veterinarians and technicians at every stage of their careers. In 2012, philanthropic support enabled DoveLewis to launch the Locker Golden Education Program along with other professional education initiatives. Today, our programs offer practicing professionals free continuing education courses that bring advanced emergency and specialty

practices to clinics across the region. Our online platform, atDove.org, offers on-demand clinical and communication training to professionals around the globe.

Veterinary professionals face profound emotional demands, and DoveLewis is one of the few hospitals in the country with an on-site clinical social worker supporting them through trauma and loss. Caring for those who care for animals is at the heart of our mission.



35,000
atDove members

1,394
pieces of educational content created and shared

53
workshops, trainings, and art therapy sessions for veterinary wellbeing

650
local veterinary professionals participated in training sessions

17
DVM externs

4
DVM interns

5
technician externs

“Professional education is the foundation of excellent animal care. It equips us with the knowledge, skills, and critical thinking needed to make informed decisions, adapt to evolving science, and uphold the trust that pets and their families place in us every day.”

Dr. Hannah Marshall
DVM, DACVECC
RESIDENCY & INTERNSHIP PROGRAM DIRECTOR



PET OWNERS AND THE COMMUNITY

At DoveLewis, we believe in nurturing the deep connection between people and animals, a bond that brings us joy, love, and hope. From therapy dogs offering comfort in times of crisis to grief support for those mourning a beloved pet to animal health and wellness lectures, our volunteers and donors make it possible for us to strengthen emotional well-being and foster resilience across the broader pet community.

110

canine therapy teams provided over

18,000

hours of volunteer service to the community

226

pet loss support participants

70

law enforcement professionals trained in pet first aid

200

participants in pet first aid classes

“I’ve seen firsthand how the therapy dog program brings comfort and calm to everyone at PDX; travelers, staff, TSA, airline crews, and veterans alike. The program makes a big impact, helping ease stress and anxiety in one of the busiest places in the region.”

Walter Marchbanks

CUSTOMER PROGRAMS AND SERVICES MANAGER, PORT OF PORTLAND



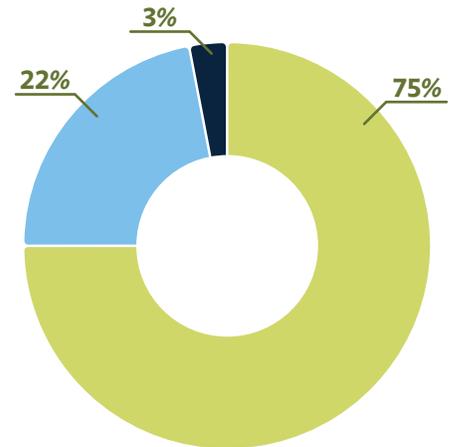
FISCAL YEAR 2025 FINANCIALS

Through careful stewardship and disciplined resource management, we successfully keep our hospital services and vital safety net programs open and available to every animal that needs us. In FY25, 89% of our expenses were directed straight to our mission, ensuring lifesaving treatment, emergency care, and compassionate support for families facing the most

difficult moments. 11% was invested in administration and fundraising, providing the infrastructure and oversight necessary to sustain operations, maintain safety and compliance, and responsibly steward the trust placed in us by our donors and community.

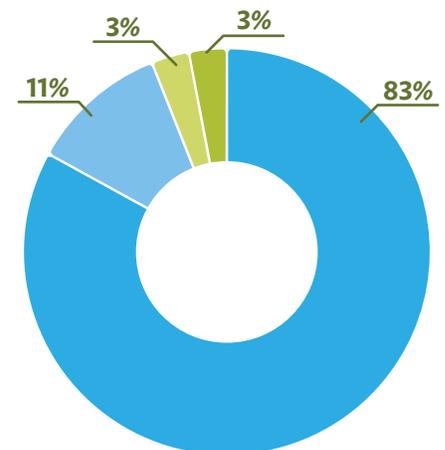
REVENUE BREAKDOWN

Medical Revenue	\$26,812,865	75%	
Donations	\$8,084,699	22%	
Education and Other Revenue	\$1,135,935	3%	
Total Revenue and Support	\$36,033,499		



EXPENSE BREAKDOWN

Hospital and Health Services	\$28,058,272	83%	
Administration & Fundraising	\$3,614,444	11%	
Charity Care and Community	\$1,174,249	3%	
Education	\$989,895	3%	
Total Operating Expenses	\$33,836,860		





PHILANTHROPY & VOLUNTEERISM

Philanthropy and volunteerism are at the heart of DoveLewis' mission. Donors sustain vital programs like our Velvet Assistance Fund, Pet Loss Support, Blood Bank, and the Loacker Golden Education initiatives. Philanthropy also provides essential support for capital expansion projects like Whiskers and endowments,

which ensure access to high-quality veterinary care today and well into the future.

Volunteers extend our reach with compassion and hands-on help. Together, our donors and volunteers create a circle of care that turns moments of crisis into stories of healing, hope, and connection.

18,000+

hours of community service by canine therapy teams

527

donated their time and talent to our mission

609

units of blood donated to help pets in Oregon and beyond

\$8,142,692

given through philanthropy

"Excellence at DoveLewis is fueled by compassion, innovation, and our generous donors and volunteers. With community support, our teams are inspired to reach higher and ensure every animal and family receives the very best care. Thank you for being a vital part of our mission and for making a difference when it matters most."

Lori Slaughter

CHIEF DEVELOPMENT OFFICER





THANK YOU TO OUR GENEROUS EVENT SPONSORS

We're deeply grateful to our event sponsors whose support makes it possible to bring our community together and advance the lifesaving mission of DoveLewis.



VIKING AUTOMATIC SPRINKLER COMPANY

